

WORLD AVENUES SA – Travel Services

FIT Rate Agreement 2017

Contact: Amira Elbatal (Contracting agent)
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CH-1202 Geneva
Switzerland
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VALIDITY: **Bookable** from 5th July until 31st August 2017
For nights consumed from 9th May until 31st December 2017

Accommodation categories	Rack rates	Preferred rates		
		High Season	Mid Season	Low Season
Classic (23sq m) Queen size bed (not possible on twin), courtyard (max 2 persons)	800	560	510	460
Premium (33sq m) king size or twin beds, street side (max 3 persons)	900	690	640	590
Exclusive lake (37sq m) king size or twin beds, lake view (max 3 persons)	1'100	840	790	740
Junior Suite Luxe Courtyard (50sq m) king size or twin beds, (max 3 persons)	1'800	1'350	1'100	930
Junior Suite Luxe Panorama (65sq m) king size or twin beds, lake view (max 3 persons)	2'600	1'950	1'600	1'200
Bellevue Suite (70sq m) king size or twin beds, lake view (max 3 persons)	3'600	2'300	2'100	1'800
Presidential Suite (110sq m) king size or twin beds, lake view (max 4 persons)	6'900	5'200	4'400	3'600
Extra bed from Premium only	110	140	140	140
Continental breakfast	37	N/A	N/A	N/A
Buffet breakfast	48	INC	INC	INC
<i>Prices are quoted in Swiss Francs, net of commission VAT and Service charge are included; City tax not included Rates are based on either single or double occupancy</i>				
Benefits for your guests :				
Buffet breakfast in the restaurant only (room service is charged extra at 20CHF)				
Welcome drink upon arrival				
In-room mineral water on arrival - In-room coffee and tea making facilities				
No extra charge for the second person				
Complimentary and unlimited WIFI access				
Free Public Transportation (boat, tram, bus and train from / to airport)				

TERMS & CONDITIONS:

- Rooms and rates must be available to the end-user customer but only as part of a package, meaning, coupled with at least one other substantial travel component of material value.
- Rooms and rates must be available for transient leisure travel only (i.e. not for group travel oriented channels). FIT rates are to be used solely for individual leisure travel and for less than 5 rooms per night.
- Rates do not apply to business travel, meetings, conferences or groups. Any reservation found to be for a convention/conference attendee will be changed to prevailing lowest available rate.
- It is not allowed to make guest rooms as an unpackaged product, room-only product on on-line (e.g., internet based) channels, or any other interactive channels including mobile devices that the end-user customer can access, this includes but is not limited to Online Travel Agents, Opaque Sites, Group Buying, Flash Sales, Social Commerce and Daily Deals sites and applications. All rooms must be "packaged" with other travel components and room rate is never displayed to consumer. This guarantee states that when a consumer books directly with The Hotel d'Angleterre Geneva, they are assured of getting the best publicly available rate on the room of their choice.
- The end-user customer shall not know the rate at which the Hotel provided the guest room
- Client/Agency must not make any false, misleading or deceptive claims that you offer special discounted rates on Hotel's inventory, or advertise that you have the lowest price available, substantial discounts, online exclusive rates, exclusive savings, or comparable statements for Hotel's guest room inventory.

TERMINATION RIGHTS:

- In case of payment or parity issue, the Hotel d'Angleterre reserves the right to close the availabilities immediately. Hotel reserves the right to cancel, with notice, any booking made in breach of your obligations.
- Any breach of your obligations will be a material breach of the property direct net rate agreement, resulting in an immediate suspension or termination of the property direct net rate agreement. Each party shall inform the other of any violations of the property direct net rate agreement of which it becomes aware.
- Either party may terminate the property direct net rate agreement at any time upon 30 days' written notice to the other party.
- Upon termination of the property direct net rate agreement, Hotel d'Angleterre and you will continue to honour the terms of the property direct net rate agreement with respect to any booking made prior to the termination date for dates following the termination date, unless termination occurred due to a monetary breach.

IN DAILY ADDITION:

- City tax: CHF 4.75 per guest, per night
- Classic (entry-level) room category (23m2): no extra bed is available in this room
- Gratuity for children up to 12 year old if sharing parent's room – Buffet breakfast in daily addition CHF 48.- (*not available in Classic Rooms*)
- Extra adult: Any child from 12 years old is considered as an adult. **A maximum of 1 extra bed can be accommodated (from PREMIUM room).** Please note that a rollaway bed is provided with an additional charge of CHF 140.-per night, buffet breakfast included
- Gratuity for children up to 12 year old if sharing parent's room; buffet breakfast in daily addition at CHF 48.- (*not available in Classic Rooms*)
- **All extra person presented at the time of check in** (versus what stipulated on the confirmations) will carry additional charges. Payment for the extra person(s) must be set up at the time of check out unless mentioned otherwise. The hotel will do its utmost to accommodate the extra person(s) according to the availability (but cannot guarantee availability) and it might result in an up sale to the next available category of room as per the contract.
- Car parking: 24h for CHF 45,-
- SPA Treatment in the room or in a SPA centre (on request and with additional charge)
- Food and Beverage (prices per person):
 - Lunch (3-course menu) – from CHF 59.-
 - Traditional English Afternoon Tea - CHF 47.-
 - Dinner (set 3-course menu) – from CHF 95.-
 - Wine tasting with our sommelier – from CHF 70.-
 - Late night meal – available at our live music bar

PAYMENT POLICY:

- If we agree to sign your credit policy: the payment must be done 30 days from the receipt of invoice.
- Vouchers are accepted by the hotel
- Guests will settle their extras upon departure; a credit card will be required upon check-in for guaranteeing all extras

CANCELLATION POLICIES:

- Free of charge when the hotel is warned at the following timings:
 - Bedrooms: before 2.00 pm the day prior to arrival
 - Suite categories: 48 hours prior to arrival

Afterwards, the amount of the first night, for each room, will be charged

- Groups' Bookings (from 5 rooms): special cancellation policy will be implemented
- Long stay booking (5 nights and above): special cancellation policy will be implemented

OTHER:

- The above mentioned rates are net, non-commissionable, per room, per night and will be quoted in CHF.
- The rates granted are confidential to Hotel d'Angleterre and WORLD AVENUES SA.
- The rates granted are subject to availability and the hotels' discretion.
- During certain periods, promotional rates may be offered to the general public by some hotels, in which case, the lowest rate will apply. Should the hotel BAR level be more advantageous than your special rates, we will honour it and provide with 15% commission (offer non available for packages and any discounted rates as non-refundable rates or early-birds).
- Reservations are to be made directly with the reservations department and must be confirmed in writing, by letter or fax.
- Rate loading can be arranged, provided that it has been agreed with the Red Carnation representative named overleaf. It is the responsibility of the client to provide relevant information.
- Allocation : NONE
- Groups: Please contact us for special rates and conditions for group and hotel privatisation.

BLACKOUT DATES

During this period, contract rates will not be available

- SIHH - 16.01.17 – 18.01.17
- Geneva Motor Show - 06.03.17 – 08.03.17
- INDEX - 04.04.17 – 07.04.17
- Vita Food – 09.05.17 – 12.05.17
- EBACE - 22.05.17 – 24.05.17
- ESHRE: 02.07.17 – 05.07.17
- Geneva Festival: 11.08.17 – 13.08.17 (only for lake-view rooms and suites)

BOOKINGS

- Telephone: +41 22 906 55 22
- Fax: +41 22 906 55 56
- E-mail: resa@rchmail.com

CONTACTS:

<p><u>Reservations</u></p> <p>Name: Mrs Aurélie Nilsvang Tel: +41 22 906 5522 E-mail: resa@rchmail.com</p>	<p><u>General Manager</u></p> <p>Name: Mr Jean-Vital Domezon Tel: +41 22 906 5507 E-mail: jvdomezon@rchmail.com</p>
<p><u>Concierge</u></p> <p>Name: Mrs Emilie Garnier Tel: +41 22 906 5520 E-mail: conciergean@rchmail.com</p>	<p><u>Guest Relations Manager</u></p> <p>Name: Mrs Suzana Domingos Tel: +41 22 906 5508 E-mail: sdomingos@rchmail.com</p>

Company:

World Avenues S.A

Date:

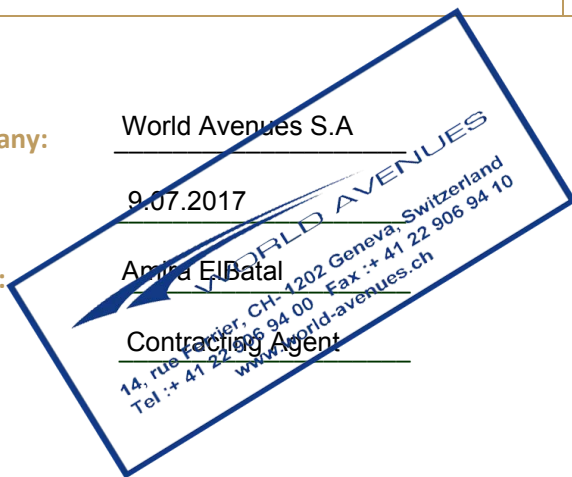
9.07.2017

Name:

Amélia El Batal

Title:

Contracting Agent



HOTEL D'ANGLETERRE

Geneva, July 5, 2017

Mrs Elsa Matias

Director of Sales



There is "luxury" and then there is Red Carnation luxury...