

WORLD AVENUES S.A.

Travel Services

14, rue Ferrier
 CH-1202 Geneva
 Switzerland

To Mrs. Amel Assal
 FIT Operations
amel@world-avenues.ch

Vico Morcote, 10th July 2017

WORLD AVENUE SA –AGREEMENT 2017 (FIT RATES)

This agreement between SDH Management SA Swiss Diamond Hotel and World Avenue SA is strictly confidential. Terms and conditions cannot be disclosed to any third party neither via their own nor third parties website.

Tour Operator agrees not to mark up the room rates of Swiss Diamond Hotel published on Tour Operator web sites below the Breakfast inclusive rates found on the Swiss Diamond Hotel website. Failure to comply, the Hotel shall be entitled to terminate this agreement at any time upon giving 30 days written notice to the tour operator and forthwith in the event of any breach of the contract clauses by the tour operator.

Room Category	Maximum Capacity	Seasonality		
		Low season	Mid Season	High Season
		FIT	FIT	FIT
Superior double room garden view, single use	03	160.	190.	220.
Superior double room, garden view	03	200.	230.	280.
Business double room lake view, single use	02	180.	210.	240.
Business double room lake view	02	230.	260.	320.
Double deluxe, lake view, single use	04	220.	250.	280.
Double deluxe, lake view,	04	270.	300.	370.

SDH Management SA

CH-6921 Vico Morcote IVA No. CHE-111.694.536

Tel. +41 91 735 00 00 Fax +41 91 735 00 99 From Switzerland toll free number 0800 735 00 00

info@swissdiamondhotel.com www.swissdiamondhotel.com



WORLDHOTELS
 deluxe



Rates are in Swiss franc (CHF), NET Hotel and intended per room per night inclusive of:

- Gourmet buffet breakfast at the restaurant;
- Access to the Wellness area of the SPA;
- VAT and service.
- free shuttle service from/to Lugano Agno Airport, Lugano and Melide train station
- Free parking
- Wifi

Tourist tax excluded CHF 5.80 per person per day.

Check-in time is from 2:00 pm and check-out time is within 12:00 noon.

Seasonality

Low Season: from November 01 to December 31, 2017

Mid Season: from September 01 to October 31, 2017

High Season: from July 10 to August 31, 2017

Children's policy	0 – 6 yo.	Free of charge
sharing parents' room	7 – 12 yo.	CHF 65 net
	13 and above	CHF 75 net

Reservations:

Reservations have to be made directly on your booking system "WAVES" where we will be able to manage free sale & close dates, cancellation policy, children policy, rates, supplements... etc

Each request must refer to our agreement and indicate:

arrival/departure dates and E.T.A., duration of stay, name and number of people, type of room, requested supplements. All bookings require a written confirmation.

Reservation contact: Ms Isabella Premoli

Phone: + 41 91 735 00 00 Fax: +41 91 735 0099 reservations@swissdiamondhotel.com

Booking restrictions:

- FIT rates are applicable to a maximum of 5 rooms. For larger groups (from 6 rooms and up) Rates are on request.
- During fairs, bank holidays and special events confidential rates may not be applicable.

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Payment and cancellation policy

- Payment must be within a maximum of 30 days after the departure of the clients.
- Cancellation policy of 48 hours prior arrival. After this deadline the total amount of one night will be charged. For no-shows, we will fully charge the first room night and for early departures we will charge 100% of the cancelled night.

BAR Rates policy:

BAR rates will be commissionable at 25%.

Modification of the contract:

Any possible modifications related to this present contract must always be made in writing and agreed by both parties.

Claims:

To be taken into consideration, claims must be made in writing and addressed to the Hotel Management within 8 days after the departure of guests.

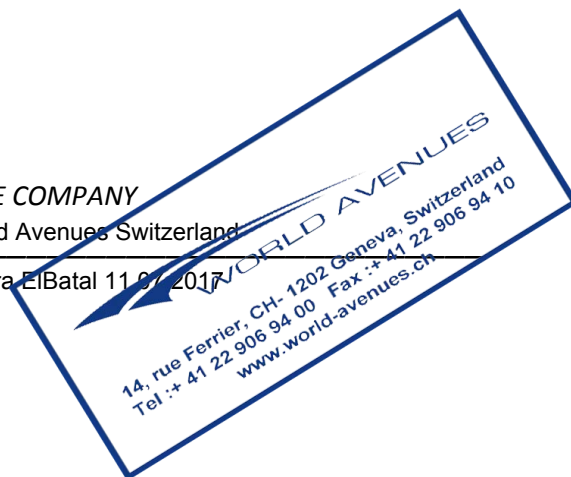
This agreement shall become valid and effective only upon signature of both parties.

Failure to comply, tour operator rates are not granted; all bookings will be on request and rack rates commissionable at 10% will be applied to all 2017 bookings.

NAME COMPANY

World Avenues Switzerland

Amira ElBatal 11.07.2017



Andrea Sinigrilli
Sales Manager

SDH Management SA

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