FROM NOVEMBER 1st 2016 TO OCTOBER 31st 2017

TRAVEL AGENCY / TOUR OPERATOR DETAILS

| VAT NUMBER | CHE 109 867 307 | | | | |
|---------------------|--|--|--|--|--|
| NAME | World Avenues SA- Travel Services | | | | |
| ADDRESS | 14, Rue Ferrier | | | | |
| POST CODE | CH-1202 | | | | |
| CITY | Geneva, Switzerland | | | | |
| TELEPHONE | +202 27296770 | | | | |
| FAX | +202 27296771 | | | | |
| EMAIL | contracting1@world-avenues.ch | | | | |
| CONTACT PERSON | Mariam Hesham | | | | |
| FREESALE/RELEASES | CLARIS 5*GL: Max. 4 Superior / Executive Rooms (DUI/DBL) DERBY 4*: Max. 4 Standard Rooms (SGL/DBL) BALMES 4*: Max. 4 Standard / Executive (SGL/DBL) VILLA REAL 5*: Max. 4 Superior Rooms (DUI/DBL) URBAN 5*GL: Max. 4 Superior Rooms (DUI/DBL) 24 Hours Release | | | | |
| Close outs' e-mail: | stopsales@world-avenues.ch | | | | |

CONTRACT GENERAL CONDITIONS

Fit Rates are only valid for the leisure market as part of an international package, including other services such as transportation and/or land arrangements. The Tour Operator is not allowed to offer these rates for domestic market (**Spain**) and these are strictly confidential between the Tour Operator and the hotel.

Fit rates must be published into a brochure or electronic catalogue, including a suitable photograph and description of the hotel, which will be distributed through retail travel agencies. It is forbidden to publish our FIT rates on any public website (B2C channels). In order to ensure this, DHC will conduct different weekly rate audits on third parties' web sites through our new monitoring tool, and should we detect disparities in any B2C channel, we will apply the following procedure:

- 1st warning 15 days stop sale.
- 2nd warning 30 days stop sale.
- 3rd warning Indefinite stop sale. Furthermore, we reserve the right to withdraw the contract.



- This procedure will apply to all DHC properties; and all global partners with international presence will be considered as one company, regardless of which branch/office the disparity is coming from
- Any expense resulting from carrying out a disparity check through a fake booking that incurs in expenses or penalty will be charged to the Tour Operator of reference.
- The Tour operator will be responsible for the incorrect use that contracted third parties make from our FIT rates
- > Free Sale must not be opened until the revenue department of Derby Hotels sends the authorization for it once rates and availabilities are checked
- Free Sale must be closed in 3 hours, once the stop sales report has been sent from the hotel
- > Free sale must not be used to introduce group's reservations. Please check our group's policy.
- GROUPS POLICY: These rates can only be used for individual reservations. For bookings for more than 4 rooms per day, please contact the Groups Department: Fax: + 34 93 366 88 09 / Email: groups@derbyhotels.comin order to quote the booking as a group and be informed about its special conditions.
- ➤ CHILD POLICY: (Children always on request) Children under 2 years stay free of charge sharing a room with two adults. Baby Cot free of charge. From 3 to 12 years, 50% discount sharing room with two adults.
- > CANCELLATION POLICIES: All reservations must be cancelled 24 hours prior to arrival, 12:00 (noon) local time, in order to avoid the payment of one night plus taxes.
- Payment Conditions: All the reservations must be guaranteed with a credit card payment or bank transfer 72 hours prior to the arrival of the client, except when the company has arranged with the hotel other credit facilities. Any other payment method must be accepted by Derby Hotels Financial Department.
 - $\sqrt{}$ If the company has credit facilities: All accounts shall be settled in full within 30 days from date of invoice.

RESERVATION CONTACTS

| HOTEL | ADRESS | | FAX | E-MAIL | |
|---------------------------|---|------------|------------|--------------------------------|--|
| HOTEL CLARIS * * * * * GL | Pau Claris, 150 08009 Barcelona | 93 4876262 | 93 2157970 | claris@derbyhotels.com | |
| HOTEL DERBY * * * | Loreto, 21 08029 Barcelona | 93 3223215 | 93 4100862 | recepcionderby@derbyhotels.com | |
| HOTEL BALMES * * * * | Mallorca, 216 08008 Barcelona | 93 4511914 | 934510049 | balmes@derbyhotels.com | |
| HOTEL URBAN * * * * * GL | Carrera de San Jerónimo, 34 28014 Madrid | 91 4452545 | 91 4202547 | urban@derbyhotels.com | |
| HOTEL VILLA REAL * * * * | Pza. de las Cortes, 10 28014 Madrid | 91 4203767 | 91 4202547 | villareal@derbyhotels.com | |



RATES

| Claris***** GL | А | В | С | D |
|--------------------------------|-------|-------|-------|-------|
| Superior Double for Single Use | 143 € | 180 € | 208 € | 285 € |
| Superior Double | 143 € | 180 € | 208 € | 285 € |
| Executive | 173 € | 222 € | 252 € | 341 € |
| Triple* | 202 € | 255 € | 291 € | 366 € |
| Junior Suite Duplex* | 250 € | 314 € | 326 € | 399 € |
| Junior Suite* | 285 € | 359 € | 364 € | 426 € |
| Derby **** | А | В | С | D |
| Standard Single | 63 € | 67 € | 70 € | 105 € |
| Standard Double | 63 € | 82 € | 87 € | 112€ |
| Triple* | 91 € | 121 € | 127 € | 166 € |
| Balmes**** | А | В | С | D |
| Single | 67 € | 88 € | 89 € | 143 € |
| Standard Double | 82 € | 114 € | 131 € | 165 € |
| Executive | 108 € | 131 € | 152 € | 184 € |
| Triple* | 115 € | 160 € | 186 € | 236 € |
| Villa Real**** | A | В | С | |
| Superior Double for Single Use | 100 € | 126 € | 153 € | |
| Superior Double | 104 € | 136 € | 166 € | |
| Junior Suite Duplex* | 147 € | 185 € | 221 € | |
| Urban**** GL | A | В | С | D |
| Superior Double for Single Use | 151 € | 171 € | 212 € | 266 € |
| Superior Double | 151 € | 171 € | 212 € | 266 € |
| Junior Suite Duplex* | 281 € | 315 € | 350 € | 408 € |

 $^{^*}$ Triple,Executive, Deluxe and Suite categories with an asterisk shall be always $\underline{\text{ON REQUEST}}$, even under Open Sales periods.

10% VAT not included

Barcelona City Tax to be paid at the hotel when check out as follows:

5* Hotels: 2.25€ + VAT per person per night

4* Hotels: 1.10€ + VAT per person per night

3* Hotels: 0.65€ + VAT per person per night

Children under 16 years old do not apply. Maximum of 7 days application

NET Rates per room and night quoted in Euros. Buffet Breakfast Included. If changes occur on the VAT, City Tax, or on any other existing tax,or/and if a new tax was created after the reception of the contract, these modifications will be directly applied on the rates.

Triple Rooms means one Double room with rollaway bed

^{*}Children always on request

PERIODS OF APPLICATION (BOTH DATES INCLUDED)

Rate Seasons Claris

Season A: From 1st November 2016 to 31st March 2017

Season B: From 10 July to 4th September 2017 - Midweek (Su/M/T/W/Th)

Season C:

From 1st April to 9th July 2017

From 10th July to 4th September 2017 - Weekend (F/S)

From 5th September to 31st October 2017

Season D:

Sonar: From 15th to 17th June 2017

Primavera Sound: From 1st to 4th June 2017

Gay Pride: From 28th June to 9th July 2017

Rate Seasons Balmes

Season A: From 1st November 2016 to 31st March 2017

Season B:

From 1st April to 09th July 2017- Midweek (Su/M/T/W/Th)

From 10th July to 04th September 2017

From 5th September to 31st October 2017- Midweek (Su/M/T/W/Th)

Season C:

From 1st April to 09th July 2017- Weekend (F/S)

From 5th September to 31st October 2017- Weekend (F/S)

Season D:

Sonar: From 15th to 17th June 2017

Primavera Sound: From 1st to 4th June 2017

Gay Pride: From 28th June to 9th July 2017

Rate Seasons Derby

Season A: From 1st November 2016 to 31st March 2017

Season B: From 10th July to 04th September 2017

Season C:

From 1st April to 09th July 2017

From 5th September to 31st October 2017

Season D:

Sonar: From 15th to 17th June 2017

Primavera Sound: From 1st to 4th June 2017

Gay Pride: From 28th June to 9th July 2017

Rate Seasons Hotel Villa Real

Season A: From 1st November 2016 to 31st March 2017

Season B: From 1st April to 31st October 2017

Season C:

Canso: 7th to 9th March 2017

Ascensión: 27th May 2017

Rate Seasons Urban

Season A: From 1st November 2016 to 28th February 2017

Season B:

From 10th July to 04th September 2017

Season C:

From 1st March to 09th July 2017 Midweek (Su/M/T/W/Th)

From 5th September to 31st October 2017- Midweek (Su/M/T/W/Th)

Season D:

From 1st March to 09th July 2017 Weekend (V-S)

From 5th September to 31st October 2017- Weekend (V-S)

Canso: 7th to 9th March 2017

Ascensión: 27th May 2017

CLOSE OUT DATES BARCELONA (BOTH DATES INCLUDED)

EIBTM: 29th to 30th November 2016

New Year's Eve: 31st December 2016

GSM: 25th February to 02nd March 2017

Easter: 15th April 2017

F1: 13th May 2017

CAPITULACIÓN: 6th May 2017

INTA CONGRESS: 20th to 23rd May 2017

CONSTRUMAT: 24th to 27th May 2017

CARDIOLOGÍA: 25th to 29th August 2017

CIRCUIT: 11th to 20th August 2017

GASTROENTEROLOGY: 28th to 31st October 2017

CLOSE OUT DATES MADRID (BOTH DATES INCLUDED)

New Year's Eve: 31st December 2016

ARCO: 22th to 25th February 2017 (Urban)

CAPITULACION: 6th May 2017

ERA: 3rd to 5th June

FULAR: 14th to 17th June 2017

EHA: 21st to 24th June 2017

GAY PRIDE: 30th June to 1st July 2017

IES CONG: 27th August to 1st September 2017

ESMO: 7th to 11th September 2017

EAO: 4th to 8th October

FRUIT ATTRACTION: 17th to 19th October 2017

(*) Fair and event dates are subject to changes. Pending dates will be communicated by DHC as soon as available.

Any possible new dates will be notified to the Tour Operator by e-mail and shall be applied as the above; existing bookings will remain valid and honoured.

TBC = to be confirmed

Please confirm your acceptance of these terms by signing and returning the attached copy of this contract

Submitted by:

Name: Xavier Sanchís Position: Sales Executive

Date: 10/10/16

Accepted by:

Name: Tarek Elbialy Position: Contracting Manager

Date: 10/10/16

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