

SKT. PETRI

LEISURE CONTRACT 2020


COMPANY NAME: World Avenues S.A. Travel Services

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Country	DK	Website	www.sktpetri.com		

ON BEHALF OF HOTEL SKT. PETRI:		AGREEMENT ACCEPTED FOR AND ON BEHALF OF:	
Signature:		Signature:	
Name:	Isabella Gunnarsson	Name:	Amira Saeed
Position:	Revenue Manager	Position:	Contracting Agent
Date:	17.02.2020	Date:	17.02.2020
Company:	Hotel SKT. PETRI	Company:	World Avenues SA
I confirm that I accept the terms and conditions supplied and all information detailed on this 5-page contract.			



Rates

All rates are in DKK per night and include breakfast and 25% tax. The rates are always non-commissionable. Max occupancy is 2 guests per room. It is not possible to have 3 guests in 1 room, but connecting rooms can be provided on request and is based on availability. The price is based on guests above 2 years (no child reduction on the price). Child below 2 years can be accommodated free of charge in the room and baby cot is provided complimentary by the hotel upon request.

These agreed rates must form the base of a package and must never be shown or sold separately.

The rates offered should be considered as a guideline and can not be confirmed until you receive a written confirmation from our reservation department. All booking requests should be sent to reservation@sktpetri.com.

Seasons	Days	Superior room Single use / Double use	Deluxe room Single use / Double use
01/01/20 – 15/04/20	MON-SUN	1295/1495	1595 / 1795
16/04/20 – 13/10/20	MON-SAT	1995/2195	2295 / 2495
	SUN	1595/1795	1895 / 2095
14/10/20 – 15/12/20	MON-SAT	1595/1795	1895 / 2095
	SUN	1295/1495	1595 / 1795
16/12/20 – 31/12/20	MON-SUN	1295/1495	1595 / 1795

Superior room

- 24-29 sqm
- Bed features: 2 x twin beds (110 cm) or 1 x king size bed (180 cm)
- The bathroom either has a shower or tub
- 2 free bottles of water in the room upon arrival
- Possible upgrades upon availability:
 - 1) Guaranteed high floor and city view + 100 DKK/room/night
 - 2) Guaranteed high floor and city view and private balcony + 400 DKK/room/night

Deluxe room

- 29-33 sqm with a small lounge area
- Bed features: 2 x twin beds (110 cm) or 1 x king size bed (180 cm)
- The bathroom either has a shower or tub
- 2 free bottles of water in the room upon arrival
- Extra: Bathrobe and slippers in the room
- Possible upgrades upon availability:
 - 3) Guaranteed high floor and city view + 100 DKK/room/night
 - 4) Guaranteed high floor and city view and private balcony + 400 DKK/room/night

Extra services

- Lunch buffet / 2 course dinner incl. coffe/tea*	295 DKK pp.
- 3-course dinner a la Chef's Choice incl. coffee/tea*	395 DKK pp.
- Welcome drink	85 DKK pp.
- Breakfast boxes for take away	145 DKK pp.
- Luggage service in and out	100 DKK pp.

*Lunch and dinner are only available for groups over 9 persons and has to be booked 14 days before arrival. We offer two course a la carte lunch to groups up to 11 persons and lunch buffet for groups from 12 persons and up.

All services must be booked in advance. Cancellation of dinner and luggage service is free of charge until 72 hours prior to service date. Later cancellations and no show will be charged 100%.

Black out dates

High demand days where contracted rates are most probably not available. Feel free to send a request anyway, but be aware that the request might be rejected. The black out dates can, and will, be updated. Please request an updated list of black out dates if needed.

January – April 2020

28-01-2020 - 31.01.2020

May – September 2020

13.06.2020 – 22.06.2020

29.06.2020

05.07.2020 – 09.07.2020

04.08.2020 – 07.08.2020

October – December 2020

18.10.2020 – 23.10.2020

27.11.2020 – 28.11.2020

04.12.2020 – 05.12.2020

31.12.2020

TERMS AND CONDITIONS FOR HOTEL SKT. PETRI

CHECK IN / CHECK OUT

The rooms shall be available to the contractor no later than 3.00 PM on the day of arrival and until 12.00 noon on the day of departure. Other facilities shall be available according to specification.

GUARANTEE

For all reservations the contractor guarantees for arrival. This means that the contractor is reliable in the event of no shows or late cancellations and guarantees payment for the reserved accommodation. The hotel can not at any point sell the room to another party unless instructed to by the contractor.

EARLY DEPARTURE

24 hours notice must be given in the event of early departure. Notice given less than 24 hours in advance will be subject to a charge equal to the cost of the total room nights booked.

In the event of early departure any remaining payment will be debited to the booker/agent or customer after agreement with booker/agent for the individual arrangement.

NO SHOW

In the event of no show Hotel Skt Petri will retain full deposit from the booker/agent.

TAXES AND EXTRA CHARGES

The rates include all taxes. Minor additional charges, such as service charge or environmental supplements, may occur without any further notice.

RELOCATION / FARM OUT

In the unlikely event of not being able to accommodate the reservation, the hotel reserves the right to use a hotel of the same or of a higher category located in the same area, providing transfer and delivery of a written apology to the guests.

CANCELLATION / EARLY DEPARTURE (FOR FIT BOOKINGS)

Cancellation or early departure can be made of free of charge until 4 pm the day before arrival. After that the 1st night of the stay will be charged.

PAYMENT

Payment will be collected with invoice. The full payment must be settled within 21 days of invoice date. If the operator fails to comply with the terms of payment, the hotel may suspend all credit facilities. If the operator continues to withhold payment after this notification, the hotel reserves the right to cancel all bookings. The hotel will make every endeavor to provide correct invoices, but failure to do so will not constitute grounds for non-payment. On all outstanding amounts, the hotel reserves the right to charge 1.5 % monthly interest rate. Payment terms may differ if the company is located outside the Scandinavian countries.

FORCE MAJEURE

Force majeure includes any events of accident, fire, labor controversy, war or an act of aggression by any government, riot or civil commotion, act of public enemy, law enactment rule, order, act of government or governmental instrumentality, failure of technical facilities, failure or delay of transportation facilities or other cause of a similar or dissimilar nature not with such party's control or which such party cannot by reasonable diligence avoid. If any of these cases appear, the two contractors should do their best to find a mutual agreement on the best solution for both parts. If this cannot be arranged, the case shall be finally settled by the Maritime and Commercial Court in Copenhagen.

LIABILITY AND INSURANCE

The hotel shall not be liable for loss or theft of any belonging to the contractor or his clients. The contractor shall be liable to inform his participants hereof. Any reference to the hotel herein shall be extended to any other supplier that the hotel requires to fulfil the product and services provided to the contractor and its guests. The hotel shall be the principal to the contract with the final consumer and shall be liable for and shall indemnify the contractor and any other agent acting in the distribution of product and services of the hotel for any liability, loss, damage, costs or expenses incurred which may arise out of any breach by the hotel of the Commercial Contract and these T&Cs or in respect of any claims or proceedings brought to them by the guests or other third party, in respect of any act or omission of the hotel.

In the event that the contractor receives a complaint concerning the services provided by the hotel, the contractor shall inform the hotel immediately and requires a satisfactory response within 5 (five) working days. The guests shall be directly and personally liable to the hotel for any damage or loss caused to the hotel by the guest. The contractor assume no responsibility thereof.

The hotel shall hold and maintain adequate insurance cover with a reputable company or institution with respect to all accommodation provided against fire, and such other risks as are usually covered by a supplier or lease holder's comprehensive policy and all third party (public liability) risks, including, the contractor's liability arising directly or indirectly from or in conjunction with any claims in respect of (i) loss of or damage to any real or personal property; (ii) personal injury or death of any person; (iii) third party property loss or damage; or (iv) its liability to third parties to whom it provides the accommodation services.

The hotel shall at the contractor's request provide existing evidence of such policies including a proof of validity of such insurance cover. The hotel undertakes to comply with all relevant laws, regulations and codes of practice including, without limitation, those relating to hygiene, fire, flood, landslide, safety, and security of persons, planning, permits and licensing, for the provision of the accommodation.

BREACH OF CONTRACT

This contract shall have binding effect when it is signed by both parties. In the event of breach of contract by either party, the other party shall be entitled to claim reimbursement for losses, if any. If the breach results in any further disputes, this should be solved by The Maritime and Commercial Court in Copenhagen. This contract shall be prepared in two identical copies of which either party shall receive one.

GENERAL CANCELLATION TERMS FOR GROUP BOOKINGS (8-25 rooms for up to 3 nights*)

**For groups over 25 rooms and/or more than 3 nights, other cancellation rules do apply. The cancellation rules are decided specifically for the particular group depending on season and room rate by the Revenue Manager.*

The booker/agent/organiser is obliged to advise the hotel in writing no later than 14 days prior to arrival with the final rooming list. The hotel must be notified in writing of all changes. All changes on revised rooming list must be marked clearly. Cancellations of rooms must be written clearly in an individual email, which means that it is not accepted to only remove it from the rooming list. Payment terms are decided in the contract.

Cancellation policy for groups

The whole group can be cancelled until 30 days before arrival free of charge.

- After 30 days until 20 days before the day of arrival, up to 50% of the arrangement originally ordered can be cancelled free of charge.
- After 20 days until 10 days before the day of arrival, up to 25% of the arrangement originally ordered can be cancelled free of charge.
- After 10 days until 5 days before the day of arrival, up to 10% of the arrangement originally ordered can be cancelled free of charge.
- After 5 days until 3 days before the day of arrival, up to 5% of the arrangement originally ordered can be cancelled free of charge.