



## AGREEMENT FOR TOURISM ACTIVITIES

Between: World Avenues S.A.

14, rue Ferrier, CH-1202 Geneva, Switzerland

Tel.: +41 22 906 94 00

Fax: +41 22 906 94 10

E-mail: sales@world-avenues.ch

Hereafter called "World Avenues"

And :

*AL NOOR wings Travel & Tourism*

Address: *Mulana street, Jeddah, SAUDI ARABIA*

Tel : *+96626072559*

Fax : *+96626073638*

Email : *GMAR@ALNoorwings.net*

Hereafter called "Travel Agent".

### 1. Subject of the agreement and duration

Tourism activity cooperation between World Avenues and Travel Agent for one year, this agreement shall come into effect as of the day of its signature by both parties and shall be automatically renewed, unless one of the Party notifies in written form the other Party about its intention not to renew it 2 Months (60days) prior to renewal date.

### 2. Obligation of the Parties

#### World Avenues undertakes:

- o To provide the Travel Agent with valid rate all year long through World Avenues Online Booking system (ETS).
- o To send confirmation of services.
- o To send invoices for all services related to a booking.

#### The Travel Agent undertakes:

- o To make all requests online or in written form by e-mail to World Avenues with full information connected with the tour.
- o To issue service Voucher for all services to be provided by World Avenues.
- o To provide the necessary insurance for the clients (accidents, civil responsibility and others)  
To send exact and correct information of all clients, i.e.: number of adults, number of children, room type, dates of tour etc.

### 3. Payment conditions

Full prepayment should be made before cancellation deadline mentioned on confirmation email, however World Avenues can offer a limited credit facility equivalent to the amount of a bank guarantee or a deposit payment. In such cases payment for services provided should be made within 15 days from invoice date, any delay in payment will result in additional administrative fees of 1% per week, bank transfers should be submitted to the following account:

NOTE: THIS AGREEMENT IS VALID FOR WORLD AVENUES OFFICE IN (GENEVA, LONDON, KUALA LUMPUR)

#### GENEVA BANKING DETAILS:

CREDIT SUISSE, CH-1211 GENEVA 70  
IBAN (EURO) - CH16 0483 5046 9213 6200 0  
IBAN (CHF) - CH50 0483 5046 9213 6100 0  
IBAN (USD) - CH86 0483 5046 9213 6200 1  
CLEARING 4835 - SWIFT CRESCHZZ12A

#### UK BANKING DETAILS

BARCLAYS BANK PLC, 9 PORTMAN SQUARE  
LONDON W1A 3AL  
A/C NAME : WORLD AVENUES LTD  
IBAN (GBP): GB84BARC20691760802522  
IBAN (EURO): GB07BARC20691742931755  
SWIFT : BARCGB22

Bank transfer charges should be borne by Travel Agent.

#### 4. General Conditions

- 4.1. World Avenues rate list is valid as per the dates mentioned on each list. All information mentioned on the rate list is accurate at the time of printing; however hotels and suppliers may modify their rates.
- 4.2. World Avenues will always reconfirm the rate at the time of booking.
- 4.3. Rates are not valid during Fairs, Exhibitions and special holiday or festival periods. Booking conditions and rates will be advised upon your reservation request.
- 4.4. Reservations for Disneyland are subject to special conditions - please pay special attention to the cancellation policy.
- 4.5. For Group reservations, packages and special events, special booking conditions and a separate cancellation policy will be advised in each particular case.
- 4.6. World Avenues will do its best in order to give a positive reply within 24 hours for all requests from the rate lists only (except during European week-ends and holidays).
- 4.7. For FIT reservations cancellations and amendments any extra charge applied to World avenues According to Hotel Policy will be handled by Travel Agent, hotels at resort areas and during fair periods where full cancellation fees will apply. Failure to receive a cancellation or an amendment on due time, World Avenues reserves the right to charge full cancellation fee and /or handling fees to Travel Agent.
- 4.8. All additional expenses for extra services not provided by World Avenues such as mini-bar, telephone, room service, and extra hours for transfers, etc. are to be paid by the client directly on spot. World Avenues will bear no responsibility for the debts of the client.
- 4.9. Rates are confidential; they should not be copied, distributed or given to a third party without prior written approval from World Avenues. Any violation will entail legal action.
- 4.10. Separated Terms and Conditions will apply for World Avenues ETS booking engine.

#### 5. World Avenues ETS booking engine

World Avenues have on-line booking system <http://www.wa-ets.ch/index.jsp>.

#### 6. Special conditions

- 5.1. Refund requests must be submitted to World Avenues not later than 15 days (fifteen days) after the date of World Avenues invoice.

#### 7. Commencement of agreement

This agreement comes into force from the date of signature by both the parties and is valid until further notice unless revoked by either party. This agreement is signed in two copies in English, one for each Party of the agreement. Both copies have equal legal force.

#### 8. Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between both parties. Failure to reach a settlement, the dispute will be subject to arbitration under the Swiss Confederation Law.

Read and approved by:

"World Avenues S.A."  
(World Avenues stamp)

14, rue Ferrier, CH-1202 Geneva, Switzerland  
Tel: +41 22 906 94 00 Fax: +41 22 906 94 10  
www.world-avenues.ch

Date: 27/01/2016

Signature: 

Read and approved by:

"TRAVEL AGENT"  
(Company stamp)



Date: 24/01/2016

Signature: 



ALNOOR WINGS TRAVEL AND  
TOURISM  
HERAA STREET JEDDAH, ALGAWAD  
ALABYAD ROUNDABOUT, 21413 PO  
BOX 9122  
JEDDAH  
SAUDI ARABIA

Dear Agent,

**APPROVAL TO ACT AS AN IATA AGENT**

**Effective Date of Approval: Thursday, January 29 2015**  
**IATA Numeric Code: 71220214**

We are pleased to advise you that your application for IATA accreditation of your Agency has been approved. The effective date of your IATA Approval and the IATA numeric code are shown above.

The duly signed duplicate copy of your IATA Passenger Sales Agency Agreement will be mailed to you from IATA Regional Office in Middle East & Africa. Please note that the IATA Agreement will only become effective between your agency and individual member airlines after such airlines have duly appointed your agency to represent them (Article (1) of the Agreement refers).

In accordance with the provisions of the Passenger Sales Agency Rules, please ensure that you notify IATA prior to the effective date of any change which may take place within your agency. In accordance with these rules, the IATA approval of Agents undergoing a change is subject to review in order to determine that they continue to meet the required standards.

We wish you every success as an IATA Accredited Agent. If you have any queries concerning your IATA approval, this office will be happy to provide you with any assistance you may require.

Yours faithfully,  
**Cornelius HATTINGH**  
Manager, Agency Management, AME

Middle East & Africa

**Enclosures:**

1. A copy of IATA Passenger Sales Agency Agreement
2. IATA Crest

**Notes:**

Please visit IATA Agent Home at [<http://www.iata.org/whatwedo/travel-tourism/>] where you can find the **Resolutions** and **Travel Agency Handbook**, and; IATA Customer Service Portal at [http://www.iata.org/customer\\_portal\\_mena/](http://www.iata.org/customer_portal_mena/) where you may log your inquiries and find the **Local procedures – Chapter 14, BSP reporting calendar**, other business-related document

**International Air Transport  
Association**

King Abdallah II Street, Al Shaab  
roundabout  
Business Park, Building GH8  
P.O Box 940587  
Amman 11194 Jordan



