

World Avenues S.A. Travel Services

Tour Operator: Contact Person: Amira Elbatal

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CONFIDENTIAL RATES YEAR 2018-2019

Title:

Contracting Agent

Rates are confidential, net, in euros, per room per night and include tax 10% vat. Rates are on a ROOM ONLY basis and DO NOT INCLUDE BREAKFAST (supplement will be applied).

Extra local taxes ("Tassa di soggiorno") due to the community of Venice are not included and have to be paid directly to the hotel from final consumer at check out. Rates are valid for individual guests up to maximum 5 rooms. Hotel reserves the right to update room rates in case of changes of vat percentage as per future Italian Government policies.

| | RACK RATE LOW SEASON A | | LOW SEASON B | MID SEASON C | | HIGH SEASON D | | SPECIAL DATES E | | | |
|--|------------------------|--|--------------|---|--|---------------|--|-----------------|--|---|-------------|
| | | from - to 01/11/18 - 27/12/18 01/01/19 - 06/01/19 01/02/19 - 21/02/19 | | from - to | from - to 22/02/19 - 28/02/19 04/03/19 - 17/04/19 01/07/19 - 18/07/19 21/07/19 - 29/08/19 | | from - to 18/04/19 - 06/05/19 12/05/19 - 30/06/19 30/08/19 - 31/10/19 | | from - to 28/12/18 - 31/12/18 01/03/19 - 03/03/19 *07/05/19 - 11/05/19* 19/07/19 - 20/07/19 | | |
| Contract validity: NOV 1st 2018 - OCT 31st 019 included | ALL YEAR | | | 07/01/19 - 31/01/19 | | | | | | | |
| ROOM TYPOLOGY | ALL WEEK | SUN-THU | FRI-SAT | ALL WEEK | SUN-THU | FRI-SAT | SUN-THU | FRI-SAT | SUN-THU | FRI-SAT | |
| Deluxe Double | 950 | 190 | 210 | 190 | 270 | 330 | 330 | 390 | 450 | 450 | |
| Deluxe Lagoon view | 1150 | OR | OR | OR | OR | OR | OR | OR | OR | OR | |
| Junior Suite | 1170 | 270 | 290 | 270 | 320 | 390 | 460 | 600 | 640 | 640 | |
| Prestige | 1200 | 310 | 330 | 310 | 460 | 560 | 560 | 660 | 660 | 660 | |
| Junior Suite Lagoon view | 1450 | OR | OR | OR | OR | OR | OR | OR | OR | OR | |
| Family Room (up to 4 people) | 1350 | OR | OR | OR | OR | OR | OR | OR | OR | OR | |
| Suite lagoon view | 2000 | 510 | 560 | 510 | 610 | 710 | 710 | 910 | 910 | 910 | |
| Exclusive Suite Canal view | 2200 | 560 | 610 | 560 | 660 | 760 | 800 | 1110 | 1160 | 1160 | AVER |
| Exclusive Suite Lagoon view | 2500 | 610 | 660 | 610 | 710 | 810 | 900 | 1260 | 1260 | 1260 | 2 Geneva, 7 |
| | | | Hot | tes are valid for doub el Metropole — Riva degli S +39 0415223679 — venice@ Totale pag | chiavoni 4149 - hotelmetropole | - 30122 VENI | EZIA Italy | pole.com | 14.70 | 910 1160 1260 Fr. 120 1260 | davenu |



VENICE

BREAKFAST: EXCLUDED

SUPPLEMENT of euro 25,00 per person per day for American Buffet breakfast served at our breakfast room from 7.00 to 10.30.

ROOM SERVICE: supplement 20% of à la carte menu.

MINIMUM STAYS:

In Seasons Mid and High (C-D) minimum stay of 2 nights on Fridays and Saturdays

In Special Dates (E): minimum stay of 2 nights

From May 7th to 11th minimum stays will be given at moment of request.

SPECIAL PROMOTIONS:

Seasons A+B:

Minimum stay 2 or 3 nights = 10% off daily room rate

Seasons C:

Minimum stay 3 nights = 10% off daily room rate excluding Fridays — Saturdays

ALL YEAR:

- o <u>LUNCH</u>: euro 60,00 per person (3 courses); <u>DINNER</u>: euro 90,00 per person (3 courses); euro 100,00 per person (4 courses). Mineral water, vat and service included. Wines excluded.
- o TASTING MENU: euro 140,00 per person (vat and beverages included)
- o HONEYMOON: Prosecco & confetti in room
- o LONG STAYS: at least 6 nights, special welcome in room

AVAILABILITY:

Rooms on request.

CANCELLATION POLICY:

48 hours before arrival date, 1 night as penalty (12.00 am local time)

In High Season D, 10 days before arrival, 50% of stay as penalty with a minimum of 1 night.

In Season E Special Dates, 10 days before arrival, full stay as penalty.

In case of special requests cancellation policy may change.

From May 7th to 11th cancellation policy will be given at moment of request.



CHILDREN POLICY/EXTRA BED:

ONLY ON REQUEST AND IN **DELUXE ROOMS**

- Children from 0-3 years sharing parents' room, free of charge
- Third bed (UPON REQUEST), euro 120,00 per person per night

PAYMENT: INVOICE / CREDIT CARD

Prepayment via bank transfer.

A VALID CREDIT CARD DETAILS IS REQUESTED AS GUARANTEE OF PAYMENTS.

Hotel Management can stop contract agreement anytime without notice if payment conditions are not respected and in case of unpaid invoices. In case of special requests Hotel can change payment policy.

DETTAGLI BANCARI: UNICREDIT BANCA - SAN MARCO 5058 - CAMPO SAN SALVADOR

IBAN IT 28 S 02008 02004 0000 4036 5186

SWIFT UNCRITM1904

WEBSITE:

In case **best available rates** (NOT PROMOTIONS) on Hotel website are lower than contracted rates, Hotel grants **10% commission** on those rates if purchased directly with Hotel.

RESERVATIONS:

Reservations must be sent to our Booking Office:

Email: venice@hotelmetropole.com

Tel. +39 041 5205044 Fax +39 041 5223679

TERMS AND CONDITIONS

Rates and tax:

Rates are confidential, net, in euros, per room per night and include tax 10% vat and full buffet breakfast. Rates do not include extra local taxes ("Tassa di soggiorno") due to the community of Venice which have to be paid directly to the hotel from final consumer at check out. Rates are valid for individual guests up to maximum 5 rooms. Hotel reserves the right to update room rates in case of changes in the vat percentage as per future Italian Government policies.



Rooms:

Rooms are not suitable for wheelchairs. Hotel will do its utmost to assign the most comfortable and spacious rooms (of reserved room typology) in case of request of rooms for disabled clients.

Catalogue:

With the present agreement the Hotel is entitled to receive 1 page publication in the contracted operator catalogue/website without any contribution

Special conditions:

- Rooms: in case of special requests regarding room typologies and/or room nights Hotel is entitled to change payment and cancellation conditions;
- Allotment: if contracted operator does not use at least 40% of the allotment during the first six months starting from contract date Hotel is entitled to cancel allotment for the remaining period of the contract.

Sales:

Confidential rates must not be distributed in the final consumer market without a previous mark up of minimum 25%.

Any sales through B2B or B2B2C distribution systems is strictly forbidden. Hotel is entitled to stop cooperation if clause is not respected and if dumping actions will be applied from the operator.

Liability:

Metropolitan S.p.A. liability to Clients for damages to property or theft is ruled by Italian law. Metropolitan S.p.A will not be liable for damages to Clients due to strikes or other events of force majeure or other events not caused by wilful misconduct or gross negligence of Metropolitan S.p.A. personnel.

HOTEL. **OPERATOR** Contracting Agent Fortier of a conditive rule of the conditive rules of the condition of the co SIGNATURE Chiaza Visentin NAME: Chiara Visentin TITLE: Director of Sales & Marketing DATE: July 17th 2018