



## **FIT AGREEMENT 2017-2018**

Made between

**SHANER CIOCCO srl**

Loc Il Ciocco, Fr. Castelvechio Pascoli

55051 Barga - Lucca

Vat number 02073680460

Represented by Mr. Georges Midleje - General Manager –

Renaissance Tuscany Il Ciocco Resort & Spa

And

**Ms.Amira Elbatal - Contracting Agent**

**World Avenues SA- Travel Services**

**a) Article I – Subject of Agreement**

Renaissance Tuscany Il Ciocco resort & spa Hotel will provide the Operator with rooms and services under conditions as stipulated in this agreement.

**b) Article II – Rates**

Rates are in Euro, per room per night, inclusive of buffet breakfast

RATES - VALIDITY 01/11/17 - 31/10/18

**Season A**      01/11 - 29/12/2017

02/01 - 28/02/2018

**Season B**      01/03 - 30/04/2018

01/10 - 31/10/2018

**Season C**      30/12/2017 - 01/01/2018

01/05 - 30/09/2018

<b>Classic rooms</b>	<b>A</b>	<b>B</b>	<b>C</b>
<b>Single occ</b>	<b>107.00</b>	<b>136.00</b>	<b>176.00</b>
<b>Double occ</b>	<b>122.00</b>	<b>151.00</b>	<b>191.00</b>

<b>Executive rooms</b>	<b>A</b>	<b>B</b>	<b>C</b>
<b>Single occ</b>	<b>130.00</b>	<b>166.00</b>	<b>206.00</b>
<b>Double occ</b>	<b>145.00</b>	<b>181.00</b>	<b>221.00</b>

<b>De Luxe view</b>	<b>A</b>	<b>B</b>	<b>C</b>
<b>Single occ</b>	<b>145.00</b>	<b>192.00</b>	<b>232.00</b>
<b>Double occ</b>	<b>160.00</b>	<b>207.00</b>	<b>247.00</b>

**Third bed supplement euro 30,00 per night (both classic and executive)**

**Reductions: Children 0-10 years old free sharing parents bed**

	<b>A</b>	<b>B</b>	<b>C</b>
<b>Junior suite</b>	<b>248.00</b>	<b>299.00</b>	<b>369.00</b>
<b>Suite</b>	<b>354.00</b>	<b>433.00</b>	<b>482.00</b>

**Basic wi-fi included**

**SPECIAL PROMO stay 3 nights and get 10% discount**

**SPECIAL PROMO stay 5 nights and get 20% discount + free wine tasting**

## **RESORT FEE**

Resort Fee 8.54 Euros per person per day 22% Vat included to be added.

Mandatory resort fee on account of the TO (it has not to be included in the room rate) or to be paid by the client at the departure.

## **25% Commission on the BAR**

The HOTEL will grant a commission of the 25% on the net rate of our Benchmark published rate on our official web site confirmed by the hotel at the time of reservation.

Please note that the Benchmark rates may vary every day , and the TA should check the room rate for every night of the stay. Reservations are to be done in writing directly to our Reservation Dpt. at the following e-mail addresses: [reservations.mgr@renaisancetuscany.com](mailto:reservations.mgr@renaisancetuscany.com) - [reservations@renaisancetuscany.com](mailto:reservations@renaisancetuscany.com).

Each reservation will be re-confirmed by our Reservation Dpt.

## MISCELLANEOUS

*Our web-site:* [www.renaissancetuscany.com](http://www.renaissancetuscany.com)

*Our Photo Gallery:*

<http://www.renaissancetuscany.com/galleria/>

*Our Hotel Video:*

[www.renaissancetuscany.com/resource/VideoRenaissance.mp4](http://www.renaissancetuscany.com/resource/VideoRenaissance.mp4)

*Drive Map:*

<http://www.renaissancetuscany.com/pdf/DRIVEMAPENG.pdf>

*Our Culinary Experiences:*

[http://www.renaissancetuscany.com/pdf/Indigenous Culinary Experience.pdf](http://www.renaissancetuscany.com/pdf/Indigenous_Culinary_Experience.pdf)

*Our Wedding kit:*

[http://www.renaissancetuscany.com/pdf/WEDDING ENG.pdf](http://www.renaissancetuscany.com/pdf/WEDDING_ENG.pdf)

## FLIGHT CONNECTIVITY & OTHER TRANSPORTATIONS

### Area Airports

- **Pisa – PSA**  
Airport Phone: 39 050 849300  
Hotel direction: 37.3 mile(s) N  
Shuttle Phone: 39 0583 7691
- **Peretola - Amerigo Vespucci Airport - FLR**  
Airport Phone: 39 055 30315  
Hotel direction: 65.2 mile(s) N  
Shuttle Phone: 39 0583 7691

### Other Transportation

- **Bus Station**  
CLAP S.P.A. 6.2 mile(s) N  
R Bus - Free Weekends Shuttle Bus service from Renaissance Tuscany to the locale 0.6 mile(s) N
- **Train Station**  
Train Station in Barga-Gallicano  
(nearest to the Resort) 4.3 mile(s) SE  
Train Station in Lucca 24.9 mile(s) S

## PROPERTY INFORMATION

### RESTAURANTS

#### **Le Salette Indigenous Culinary Experiences**

Culinary experience with our Head Chef!

Full culinary immersion with our Head Chef that will help you to develop a unique meal based on the plates you would like to savor or tasting with a romantic candle-light table with the exclusive service from your own personal maitre'd, to enjoy dinner overlooking the Serchio Valley.

**La Veranda** a la carte restaurant featuring local and indigenous products open for breakfast, lunch and dinner.

A celebration of Classic flavors of indigenous and local cuisine, re worked and presented in a modern way.

Attention to local products selected by our chefs. Finest ingredients of the region and special local Tuscan wines. Our sommelier will suggest wine tasting during the meals.

Our wine list includes wines that are loved, linked to tradition, history and culture of winemaking. Some wines are organic and biodynamic with several National Prizes.

#### **Nour Lounge**

Bar and informal restaurant. Ideal for a quick lunch or a laid back dinner! Snacks and happy hours! Our barman is on hand to prepare cocktails and aperitifs to your taste.



## **BEAUTY SPA**

Renaissance Tuscany Il Ciocco Resort & Spa has dozens of luxurious treatments especially made for you. The Beauty Spa shares the philosophy based on attention to details.

Services, Treatments & Amenities;

Body scrub, Body wrap, Couple's Massage, Eye Treatments, Facials, Foot bath, Hair & scalp treatments, In-suite massage, Lip Treatments, Makeup Services, Manicures/pedicures, Massages, Men's services, Paraffin hand treatments, Plunge pools, Steam room, Therapy baths, Waxing.

## **FITNESS & RECREATION**

Swimming:

Indoor Pool

Outdoor Pool (Seasonal)

Whirlpool



## **RNAVIGATOR:**

Nobody knows how to tell the story of an area and come up with perfect itineraries better than locals. At the Renaissance Tuscany Il Ciocco Resort & Spa, the Navigators by Renaissance are those individuals. They are dedicated to planning outings, giving suggestions about the area and creating itineraries that highlight the interesting features in the region. The secrets of the area around the resort – the Serchio Valley and the medieval village of Barga, Castelveccchio Pascoli and other suggestive towns in the province of Lucca and beyond – are revealed to guests along with suggestions on where to visit, where to eat, where to shop and where to have fun.

## **ALLOTMENT AND RELEASE (if applicable) as per current contract**

**Season A** ..... rooms allotment with ..... days release

**Season B** ..... rooms allotment with ..... days release

**Season C** ..... rooms allotment with ..... days release

## **FREE-SALE AND RELEASE (if applicable)**

**Season A** ..... rooms allotment with ..... days release

**Season B** ..... rooms allotment with ..... days release

**Season C** ..... rooms allotment with ..... days release

## **BLACK OUT DATES:**

The Hotel may apply black out dates by sending an email to the following address:

.....[stopsales@world-avenues.ch](mailto:stopsales@world-avenues.ch)..... or by fax ..... Stop sales should be accepted within the same working day.

The above rates are applicable only if the rates are used as tour basing rates. The Tour operator guarantees not to publish any room rate alone at less than the lowest current RENAISSANCE TUSCANY IL CIOCCO resort & spa benchmark rate. Operator further agrees to publish and distribute the tour arrangements in a printed brochure with a full description and at least one photo of the RENAISSANCE TUSCANY IL CIOCCO resort & spa . The photo material will be provided free of charge by the hotel upon request.



## REMARKS

The contracted rates CANNOT be distributed to final market consumers nor on any electronic distribution.

- a) Prices stipulated include standard room rates, buffet breakfast and service charge unless differently specified. All above-mentioned rates are net and non commissionable .
- b) Prices are inclusive of 10% VAT unless specified differently .In case of change of VAT the Hotel reserves the right to adjust prices accordingly.
- c) City tax non provided at the time but expected soon to be added
- d) The above rates are applicable for a max number of 9 rooms. Group rates are on request basis and may be different from contracted rates.

### 3. Article III. – Reservations

Room reservations bookings may be requested by email to  
reservations.mgr@renaisancetuscany.com or by Phone to +39 05837691 Fax number  
+39 0583769868

### 4. Article IV. - Price of services, Payment conditions

- a) Invoices will be raised in Euros.
- b) All payments will be made by the Operator to SHANER CIOCCO srl by bank transfer to the following account:
- c) The contractual price is payable as follows:

BANCO POPOLARE Agenzia di Barga (LU)

IBAN **IT63 C 05034 70101 0000 0000 0056**

SWIFT **BAPPIT21S82**

VAT 02073680460

#### VOUCHER PAYMENT

- d) Vouchers can only be accepted after the filling of a credit application form with credit card guarantee or pre-payment.
- e) No-shows are charged with one night no-show fee at 100% of the agreed room rate. If voucher payment is accepted, the payment is requested within 30 days from the date of the invoice by bank transfer.

The Management reserves the right to terminate the contract agreement without prior notice if the above payment conditions are not respected.

**5. Article V. Cancellation Policy**

**FIT rates:** cancellations allowed 24 hours (by 6 p.m.) before day of arrival, at no charge.

For No Show or late cancellations hotel will charge 100% of the first night.

Renaissance Tuscany Il Ciocco Resort and Spa recommends check-in after 2 p-m. hrs to ensure that rooms are ready, checkout time is 12 a.m. noon.

**6. Article VI. - “Force majeure”**

Any event of “force majeure” beyond control of the hotel will discharge both parties there under from any duties arising out of this arrangement. Considered as a force majeure are for example the following events: war riots, strike, and breakdowns of supply facilities. It is agreed that no contractual party shall be liable for any claim or damage resulting from relocation, whether direct or indirect.

**7. Article VII. Selling Conditions**

If the operator does not sell at 20% of the allotment during the first six months of the contract then hotel is entitled to release the rooms in allotment for the remaining period of the contract prior to written communication.

**8. Article VIII. – Miscellaneous**

- a. This Agreement shall be executed in two (2) copies, each of which shall be deemed to be an original.
- b. The law of the Italian Republic shall govern this Agreement.
- c. This Agreement shall come in force and become effective upon its signing by both Parties.
- d. This Agreement shall be executed in the English language.
- e. Any changes or amendments to this Agreement shall be made in writing.
- f. This agreement is only valid if signed for acceptance by both parties.

## Credit Form Application

This credit form authorization must be previously approved by the General Manager of the Renaissance Tuscany il Ciocco Resort & Spa

Name of the Company/Agency World Avenues SA

V.A.T. Code            VAT number: CHE 109 867 307            Post code: 1202           

Company/Agency Address City, Address, Post-Code)  
14, Rue Ferrier, CH-1202 Geneva, Switzerland

Telephone Number : 41225481211            Fax Number 41229069410

Credit Card Number            Expiration Date 2018  
Account number ch16 0483 5046 9213 6200 0 (EUR) / ch86 0483 5046 9213 6200 1 (USD)

Are the invoices settled from the above Company /Agency? YES NO

If the Company/Agency is different, please fill the following information.

Payable Office Address Ch-1211 Geneva 70

### Company/Agency Declaration

The Company/Agency declares that all the information mentioned above is true and this information will represent the base of the contract between our Company/Agency and the Hotel Il Ciocco.

The credit application by the Hotel Renaissance Tuscany il Ciocco Resort & Spa will be accepted as long as the following acceptations will be followed:

- A) Payment of the invoice will be settled within 30 days of the date of the invoice. Failure to pay the invoice within this period will automatically authorize the Hotel to charge the credit card to settle the outstanding amount.
- B) Complaints referring to the invoices must be addressed to the Hotel Renaissance Tuscany il Ciocco Resort & Spa within 7 days from the receipt of the invoice.
- C) The choice to continue the credit extension will be at the sole discretion of the Hotel Il Ciocco.

Signature Amira ElBatal , World Avenues S.A

Date 7.02.2018

.....  
FOR HOTEL Renaissance Tuscany il Ciocco Resort INTERNAL USE ONLY

For approval \_\_\_\_\_

Date \_\_\_\_\_

Credit Office \_\_\_\_\_  
For approval \_\_\_\_\_

Date \_\_\_\_\_

General Manager \_\_\_\_\_

Castelvecchio Pascoli, .....

**Renaissance Tuscany Il Ciocco Resort and Spa**



Georges Midleje

General Manager

Date: ...6-02-2018.....



Accepted by:

Amira El Batal

Contracting agent

World Avenues Switzerland

7.02.2018

