

TOUR OPERATOR - AGREEMENT

Between:	Falkensteiner Hotel Am Schottenfeld	And:	World Avenues SA- Travel Services
Invoice address:	FMTG Falkensteiner Hotelbetriebs GmbH Schottenfeldgasse 74 A-1070 Wien		14, Rue Ferrier, CH-1202 Geneva, Switzerland
Tel:	+43/(0)1/526 51 81	Tel:	+41 225481211
Fax:	+43/(0)1/526 51 81 160	Fax:	+202 27296771
		E-Mail:	de2@world-avenues.ch
Reservation:	+43 (0)50 9911 3000 reservierung.wien@falkensteiner.com		

1. Validity: 01.11.2016 – 31.10.2017

2. Rates:

		SAISON A	SAISON B	SAISON C	SAISON D	SAISON E
		01.11.-24.11.16 18.12.-28.12.16 01.01.-17.04.17	01.07.-03.09.17 14.10.-31.10.17	25.11.-17.12.16 18.04.-27.04.17 02.05.-24.05.17 28.05.-14.06.17 18.06.-30.06.17 04.09.-13.10.17	28.04.-01.05.17 25.05.-27.05.17 15.06.-17.06.17	29.12.16 – 31.12.16 Min-Stay 3 Nächte
Rack Rate	½ DBL	2016: € 184,50				
Comfort	Single	2016: € 369,00				
Breakfast	p. Pers.	2016: € 19,00				
Tour operator	½ DBL	39,00	47,50	58,00	68,00	88,50
Rates Comfort	Single	69,00	77,50	88,00	98,00	118,50

The above mentioned rates are quoted net per person and day including Falkensteiner buffet breakfast, service charge and all taxes effective on conclusion of the agreement. In case that any new government tax is introduced during the validity of the agreement it will be added to the above rates. Rates may be revised without notice.

3. Minimumstay:

25.11.2016 Minimum stay through 2 nights
 26.11.2016 CTA/CTD
 02.12.2016 Minimum stay through 2 nights
 03.12.2016 CTA/CTD
 08.12.2016 Minimum stay through 3 nights
 09.12.2016 und 10.12.2016 CTA/CTD
 16.12.2016 Minimum stay through 2 nights
 17.12.2016 CTA/CTD
 29.12.2016 und 30.12.2016 Minimumstay through 3 nights
 31.12.2016 CTA/CTD
 28.04.2017 Minimum stay through 2 nights
 29.04.2017 CTA/CTD
 25.05.2017 Minimum stay through 3 nights
 26.05.2017 und 27.05.2017 CTA/CTD
 15.06.2017 Minimum stay through 3 nights
 16.06.2017 und 17.06.2017 CTA/CTD

4. Allotments and holidays:

On upon request and availability.

5. Close Out Dates: Rates on upon request and availability.

01.03. til 04.03.2017 (including) ECR congress
 17.06. til 20.06.2017 (including) EHRA congress
 23.09. til 26.09.2017 (including) ESICM congress

6. Specials

3=2:

01.11.-24.11.16
 18.12.-28.12.16
 01.01.-17.04.17
 01.07.-03.09.17

3=2 is only valid if Sunday night is included.

Early booking special:

10% discount on bookings made up to 30 days before arrival

3=2 and Early booking specials are not combinable.

7. Children Reduction:

Up to 2 years free in parent's room. For families we offer 2 rooms next to each other or Junior Suite with an additional bed (rates on request, subject to availability).
 Please note, that the **Falkensteiner Hotel Am Schottenfeld** does not have Triple rooms.

8. Terms of payment:

Please transfer the total amount immediately after receiving the invoice.

In case we do not receive the payment in time we are not going to accept further bookings.

Account holder: Salzburger Landes-Hypothekenbank AG
IBAN: AT30 5500 0102 0004 7389
BIC: SLHZYAT2S

9. Cancellation policy:

Reservations for individual travellers can be cancelled without charge until 48 hours before the day of arrival. For later cancellations and no-shows 100% of total booking value will be charged. The tour operator is obliged to pay the cancellation fee as per this agreement.

Cancellation terms for holiday periods (see point 3 and New Year's Eve):

Cancellations up to 7 days prior to arrival free of charge.

Cancellations between 6 and 3 days prior to arrival 50% of the total booking value will be charged.

Cancellations 3 days prior to arrival or later the whole booking value will be charged.

10. General terms of agreement:

All reservations, modifications or cancellations need to be confirmed in writing.

In case of force majeure the hotel has the right to cancel the contract. In this case compensations of damages against the hotel are impossible!

The contracting partners hereby declare that the contents of this agreement shall be kept secret from third parties, particularly with regard to the booking status and rates.

All other terms not mentioned in this agreement are settled in the Agreement on the Code of Contact for Group Travellers issued by the Austrian Professional Hotel Association and the Austrian Professional Travel Agency Association.

The hotel is entitled to accommodate the clients in an equivalent hotel.

For business-clients, members of conferences or congresses the Rack Rates will apply.

In case of nonoverance in any points of the contract the hotel reserves the right to cancel the the contract immediatelly.

Any legal disputes arising from this agreement shall be settled before the court in Vienna/Austria.

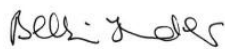
We are looking forward to a good cooperation!

This contract is valid from the day of its signing by both contracted parties. Please keep one copy for yourself and the other one send back to our office.

Falkensteiner Hotel Am Schottenfeld



Evelyn Steininger
Head of Sales Vienna



Bettina Handler
Head of Reservations Vienna

Wien, 02.08.2016

Tour Operator:

Tarek Elbially
Contracting Manager

Place, Date

04.08.2016

