



Agreement Travel Trade FIT Rates

This agreement regulates the cooperation for the year 2020 with special Travel Trade Rates between:

World Avenues S.A. Travel Services and
c/o Cofid SA
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Travel Trade FIT Rates

The Deltapark offers the following Special Travel Trade FIT Rates under the following terms and conditions as described in the document. The rates are valid until December 2020.

Room Type	Travel Trade FIT Rate (CHF/ per person, per night)		
	Low Season*	Medium Season*	High Season*
Deltapark, 4* Superior Main Building			
Double room "Comfort" mountain view	115.00	125.00	145.00
Double room "Comfort" mountain view single use	165.00	185.00	215.00
Double room "Comfort" lake view	130.00	145.00	165.00
Double room "Comfort" lake view single use	195.00	215.00	235.00
Waldhaus, 3* Annex building			
Double room	90.00	100.00	115.00
Single room	125.00	135.00	150.00

*Low Season 03.01.2020 – 30.04.2020
1.10.2020 – 29.12.2020

*Medium Season 01.05.2020 – 30.06.2020
01.09.2020 – 30.09.2020

*High Season 01.07.2020 – 31.08.2020

Included services in the above rates

Rates are net, in Swiss Francs, per person/ night, including hot breakfast buffet, free use of the Fitness- and Wellness facilities, swiss VAT and service charge.

Earliest check-in time is 3 pm, check-out is at 11 am on the day of departure.

Our room categories

Double room "Comfort" 4* Superior (main building)

- Comfort room: 30 m²
- furnished balcony, on request and subject to availability with mountain or lake view

Waldhaus room, 3* (annex building)

- Different room sizes, some with conservatory and garden view

Food, beverage and pleasure

For tasty meals, the following outlets are available at the resort:

- **à la carte Restaurant «Delta»:** Market fresh, regional and seasonal cuisine, open Sunday to Friday at noon, each day with a choice of menus (vegetarian, vital or meat), open daily from 11.00 am to 10.00 pm
- **Gourmet Restaurant «Delta Gourmet»:** Exclusive meals with high quality regional and international products. 15 points Gault&Millau. Open Wednesday to Saturday from 6.00 pm to 11.00 pm
- **Deltaverde Thai Cuisine:** Royal cook Pairat Sorncharoenchaisakul and her team spoil the guests with authentic Thai cuisine. Fresh products of the best quality are traditionally prepared. The entire Deltaverde kitchen team comes from Thailand and has years of experience in the upscale Thai cuisine. Open Thursday to Monday.
- **Hotel restaurant:** The right place to start the day. A rich, cold and hot breakfast buffet awaits you daily from 6.30 am to 10.30 am (Sundays from 7.30 am)
- **Deltalounge Café&Bar:** Small snacks, bar meals and tapas for the little hunger; in the main house also available as room service
- **Smokers Lounge - Rooftop Terrace:** Enjoy a selection of Cuban cigars, spirits as well as wines and cocktails from our bar. Daily from 2pm to 11pm

Extras and Supplements

All extras and supplements will be charged separately.

City tax:	CHF 3.50 per person, per night
Lodging tax:	CHF 1.00 per person, per night
Extra bed adults:	CHF 95.00 per person, per night (including breakfast)
Porterage:	CHF 5.00 per person (in and out)
Half board 4-course:	CHF 59.00 per person, per day

Children Policy

Baby cot/ Extra bed	0 - 6 years	CHF 20.00 per person, per day (including breakfast)
Extra bed	7 - 12 years	CHF 57.00 per person, per day (including breakfast)
Extra bed	from 13 years	CHF 95.00 per person, per day (including breakfast)

Extra bed for every additional person mandatory. Availability and reservation of extra beds on request.

Pool facilities are accessible for youth from 12 years and older. Fitness facilities are accessible for youth from 16 years and older. No children in SPA Area! Youth must be accompanied by parents when entering the SPA and fitness facilities.

Cancellation policy

24 hours prior arrival without penalty. Thereafter one-night accommodation will be charged at 100 %. No Show's will be charged at 100 % for the whole stay.

General business terms

- Rates are confidential and may not be published on any channel like OTA, Opaque etc.
- The company rates are net, including VAT and EXCLUDING the city and lodging tax
- Rates are only valid for direct bookings through your company.
- All cancellations must be made in writing (by e-mail or fax) and confirmed by the Deltapark
- Guests are liable for any damages. Please note that our rooms are non-smoking. Dogs are not allowed in the main building and in the Deltaspa
- Number of persons: maximum 9 persons
- Menu selection and definite number of persons must be communicated to the hotel at least 5 days prior arrival.
- Rooming list must be received by the hotel at least 5 days prior arrival
- Rooms are reserved after receipt of the signed confirmation only

Deposits and payment conditions

- All hotel room reservations must be guaranteed by advanced deposit or credit card payment
- Invoices paid by your company cover in general the costs for the overnights, incl. local tax and meals. Additional expenditures i.e. alcoholic beverages etc. must be paid directly at the hotel or otherwise, a written notice will be given in advance
- Companies approved as debtor guarantee undertake to pay monthly invoices issued by us within 14 days of receipt

Reservation procedure

All reservations shall be made via **info@deltapark.ch** or by telephone +41 33 334 30 30. Confirmations are sent via e-mail. The travel trade rates are granted only if the reservation is made by your company.

Confirmation

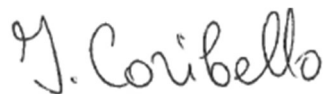
To receive the agreed rates, this document must be returned signed. Please confirm your agreement, including acceptance of the general terms and conditions, by returning to us a signed version of this contract with company stamp, name in block letters and signature.

We are looking forward to a successful cooperation with **World Avenues S.A. Travel Services.**

Deltapark Vitalresort



Mirco Plozza, General manager



Ivana Coribello, Sales

World Avenues S.A. Travel Services

Date:

Name in block letters

Signature/Stamp