

METROPOLE

V E N I C E

Tour Operator: World Avenues S.A. Travel Services

Contact Person: Ms.Amira Saeed

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Title: Contracting Agent

Email: contracting1@world-avenues.ch

CONFIDENTIAL RATES YEAR 2019-2020

Rates are confidential, net, in euros, per room per night and include tax 10% vat and full buffet breakfast. Rates do not include extra local taxes ("Tassa di soggiorno") due to the community of Venice which have to be paid directly to the hotel from final consumer at check out. Rates are valid for individual guests up to maximum 5 rooms. Hotel reserves the right to update room rates in case of changes of vat percentage as per future Italian Government policies.

	RACK RATE	LOW SEASON A		LOW SEASON B	MID SEASON C		HIGH SEASON D		SPECIAL DATES E	
Contract validity: NOV 1st 2019 - OCT 31st 2020 included	ALL YEAR	from - to 03/11/19 - 26/12/19 06/02/20 - 06/02/20 09/02/20 - 13/02/20 23/02/20 - 26/03/20		from - to 07/01/20 - 05/02/20 included	from - to 01/11/19 - 02/11/19 02/01/20 - 06/01/20 07/02/20 - 08/02/20 16/02/20 - 20/02/20 27/03/20 - 09/04/20 13/04/20 - 30/04/20 06/07/20 - 26/08/20		from - to 14/02/20 - 15/02/20 10/04/20 - 12/04/20 01/05/20 - 05/07/20 27/08/20 - 31/10/20		from - to 27/12/19 - 01/01/20 21/02/20 - 22/02/20	
ROOM TYPOLOGY	ALL WEEK	SUN-THU	FRI-SAT	CLOSED	SUN-THU	FRI-SAT	SUN-THU	FRI-SAT	SUN-THU	FRI-SAT
Deluxe (NO VIEW)	950	215	235	closed	300	360	355	415	465	
Deluxe Lagoon view	1150	305	335	closed	365	465	475	575	615	
Prestige	1200	365	405	closed	405	465	465	565	675	
Junior Suite Lagoon view	1450	385	415	closed	515	615	565	765	815	
Suite Lagoon view	2000	515	565	closed	615	715	715	915	965	
Exclusive Suite Canal view	2200	565	615	closed	665	765	815	1115	1215	
Exclusive Suite Lagoon view	2500	615	665	closed	765	865	915	1265	1365	

Above rates are valid for double or single occupancy.

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BREAKFAST:

Included in room rate. American Buffet breakfast served at our breakfast room from 7.00 to 10.30.
ROOM SERVICE: supplement 20% of à la carte menu.

MINIMUM STAYS:

In Seasons High and Special Dates (D-E) minimum stay of 2 nights on Fridays and Saturdays

SPECIAL PROMOTIONS:

1. Free night Offer Stay4xPay3:

= 1 night free (4x3, 5x4, etc). Free night will be the less expensive night.

Valid in periods:

03/11/19 - 26/12/19
06/02/20 - 06/02/20
09/02/20 - 13/02/20
23/02/20 - 26/03/20

02/01/20 - 06/01/20
07/02/20 - 08/02/20
16/02/20 - 20/02/20
27/03/20 - 09/04/20

2. Early Bird Offer 21 days: =

= 3 nights stay = 10% off daily rates

Valid in periods:

03/11/19 - 26/12/19
06/02/20 - 06/02/20
09/02/20 - 13/02/20
23/02/20 - 26/03/20

02/01/20 - 06/01/20
07/02/20 - 08/02/20
16/02/20 - 20/02/20
27/03/20 - 09/04/20

3. Long Stay Offer:

= 4 nights stay = 10% off daily rates (Friday, Saturday excluded)

Valid in periods:

13/04/20 - 30/04/20
06/07/20 - 26/08/20

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ALL YEAR:

- LUNCH: euro 60,00 per person (3 courses); DINNER: euro 90,00 per person (3 courses); euro 100,00 per person (4 courses). Mineral water, vat and service included. Wines excluded.
- TASTING MENU: euro 140,00 per person (vat and beverages included)
- HONEYMOON: Prosecco & confetti in room
- LONG STAYS: at least 6 nights, special welcome in room

AVAILABILITY:

On request.

CANCELLATION POLICY:

48 hours before arrival date, 1 night as penalty (12.00 am local time)

In High Season D, 10 days before arrival, 50% of stay as penalty with a minimum of 1 night.

In Season E Special Dates, 10 days before arrival, full stay as penalty.

Early departures, no show: 100% penalty (full stay).

In case of special requests, cancellation policy may change.

CHILDREN POLICY/EXTRA BED:

ONLY ON REQUEST AND IN **DELUXE ROOMS**

- Children from 0-3 years sharing parents' room, free of charge
- **Third bed (UPON REQUEST), euro 130,00 per person per night**

PAYMENT: PREPAYMENT

Prepayment via bank transfer or credit card before clients' arrival.

A VALID CREDIT CARD DETAILS IS REQUESTED AS GUARANTEE OF PAYMENTS.

Hotel Management can stop contract agreement anytime without notice if payment conditions are not respected and in case of unpaid invoices.

In case of special requests Hotel can change payment policy.

DETTAGLI BANCARI: UNICREDIT BANCA - SAN MARCO 5058 – CAMPO SAN SALVADOR

IBAN IT 28 S 02008 02004 0000 4036 5186

SWIFT UNCRITM1904

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WEBSITE:

In case **best available rates** (NOT PROMOTIONS) on Hotel website are lower than contracted rates, Hotel grants **10% commission** on those rates if purchased directly with Hotel.

RESERVATIONS:

Reservations must be sent to our Booking Office:

Email: venice@hotelmetropole.com

Tel. +39 041 5205044

Fax +39 041 5223679

TERMS AND CONDITIONS

Rates and tax:

Rates are confidential, net, in euros, per room per night and include tax 10% vat and full buffet breakfast. Rates do not include extra local taxes ("Tassa di soggiorno") due to the community of Venice which have to be paid directly to the hotel from final consumer at check out. Rates are valid for individual guests up to maximum 5 rooms. Hotel reserves the right to update room rates in case of changes in the vat percentage as per future Italian Government policies.

Rooms:

Rooms are not suitable for wheelchairs. Hotel will do its utmost to assign the most comfortable and spacious rooms (of reserved room typology) in case of request of rooms for disabled clients.

Catalogue:

With the present agreement the Hotel is entitled to receive 1 page publication in the contracted operator catalogue/website without any contribution fees.

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Special conditions:

- Rooms: in case of special requests regarding room typologies and/or room nights Hotel is entitled to change payment and cancellation conditions;
- Allotment: if contracted operator does not use at least 40% of the allotment during the first six months starting from contract date Hotel is entitled to cancel allotment for the remaining period of the contract.

Sales:

Confidential rates must not be distributed in the final consumer market without a previous mark up of minimum 30% or any other adequate percentage finalized to distribute rates in parity with hotel website rates.

Any sales through B2B/B2B2C distribution systems is strictly forbidden if rates are lower than hotel website's rates. Hotel is entitled to stop cooperation if clause is not respected and if dumping actions will be applied from the operator.

Liability:

Metropolitan S.p.A. liability to Clients for damages to property or theft is ruled by Italian law. Metropolitan S.p.A will not be liable for damages to Clients due to strikes or other events of force majeure or other events not caused by wilful misconduct or gross negligence of Metropolitan S.p.A. personnel.

HOTEL

SIGNATURE

Chiara Visentin

NAME: Chiara Visentin

TITLE: Director of Sales & Marketing

DATE: August 26th, 2019

OPERATOR

SIGNATURE

Amira Saeed

NAME: Contracting Agent

TITLE: World Avenues

DATE: 26.08.2019

WORLD AVENUES
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